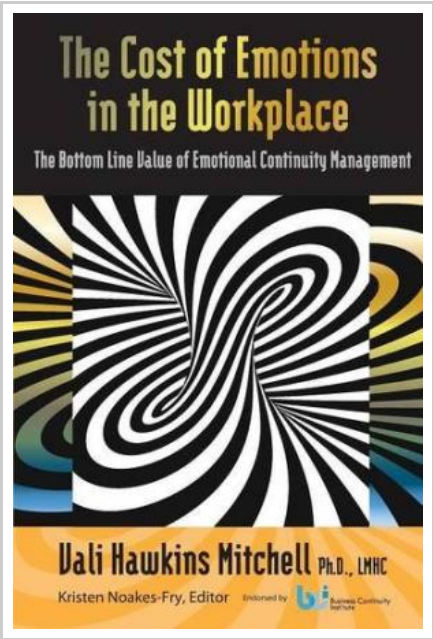


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The Cost of Emotions in the Workplace: The Bottom Line Value of Emotional Continuity Management

By Vali Hawkins Mitchell

Rothstein Associates Inc. Paperback. Book Condition: New. Paperback. 300 pages. Dimensions: 9.0in. x 6.0in. x 0.9in.BEWARE: Ignoring Emotions in the Workplace is High Risk Behavior Deadly workplace violence may grab headlines, but in this dynamic new business book Dr. Vali Hawkins Mitchell cautions C-Suite Executives and Line Managers that ignoring the impact of employee emotions in the workplace is a recipe for disaster. and 34The effects of emotions in the workplace are significant and measurable, she warns, emphasizing it and 39s your fiscal responsibility to realize that emotions cost your company money! Managing emotions cannot be the sole domain of the HR Department. Everyone up and down the organization can benefit from learning how to productively manage and channel workplace emotions. This important new book in the rising field of Emotional Continuity Management (ECM) clearly outlines how emotionally-charged situations, when mismanaged or unaddressed, can have a calculable, direct impact on the fiscal bottom line. Dr. Vali, a Certified Traumalogist, coins the term and 34emotional tornado to describe the cumulative effect of escalating, emotionally-charged human energy as it develops a life of its own with the potential for rampant destruction. Caused by circumstances in a person s private or work life,...

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